

BEYOND THE BASELINE EVENTS T&CS

1. INTRODUCTION AND ACCEPTANCE OF TERMS

- 1.1. This document outlines the Terms and Conditions ("Terms") applicable to the purchase and use of tickets for the "Beyond the Baseline" music event (the "Event") organised by ILTSC Events Ltd ("ILTSC"), facilitated by Ticketebo ("Ticketebo"), and purchased by you ("Purchaser"). By purchasing a ticket ("Ticket") for the Event, you, the Purchaser, agree to be bound by these Terms, which form a legally binding contract between the Purchaser and the ILTSC, facilitated by the Ticketebo. The Event is subject to these Terms, and by attending the Event, the Purchaser further agrees to comply with and be bound by ILTSC's regulations and any additional terms or policies made available to the Purchaser prior to the Event.
- 1.2. ILTSC reserves the right to make changes to these Terms at any time. While ILTSC will endeavour to notify Purchasers of material changes, it is the Purchaser's responsibility to review these Terms periodically for updates. By continuing to purchase tickets or attend the Event after such changes have been made, the Purchaser agrees to be bound by the revised Terms.

2. DESCRIPTION OF SERVICES

- 2.1. The services provided under these Terms include the sale and distribution of Tickets by Ticketebo on behalf of the ILTSC for the Event. Ticketebo is responsible for facilitating the ticket purchase process, including but not limited to processing payments, issuing Tickets, and providing customer service related to the ticketing process. Ticketebo's services do not include any responsibilities related to the organisation or execution of the Event itself, which remain the sole responsibility of ILTSC.
- 2.2. The Purchaser acknowledges that the Ticket grants a revocable license to attend the Event at the specified date, time, and venue as indicated on the Ticket. The Ticket must be retained at all times during the Event for entry and re-entry as may be necessary. The Purchaser also acknowledges that the Event is subject to cancellation by ILTSC. In such cases, the Purchaser's remedies shall be governed by these Terms.

3. PRICING AND PAYMENT TERMS

- 3.1. The purchase of Tickets is subject to Ticketebo's terms of business, available on its website.
- 3.2. The price of each Ticket ("Ticket Price") shall be as stated on Ticketebo's website at the time of purchase. The Ticket Price is inclusive of any applicable taxes but exclusive of any booking or processing fees, which will be clearly identified during the purchase process.
- 3.3. Payment for Tickets must be made in full at the time of purchase. Ticketebo accepts payment via the payment methods listed on its website. By completing a purchase, the Purchaser agrees to the Ticket Price and any additional fees.
- 3.4. ILTSC reserves the right to change the Ticket Price and any associated fees at any time prior to purchase without notice. However, such changes will not affect Tickets already purchased.

4. CANCELLED OR VARIED EVENTS

- 4.1. In the event that the Event is cancelled, including without limitation due to circumstances which affect the performer, staff or audience, the Event will not be rescheduled.
- 4.2. Tickets purchased for a cancelled Event will be refunded in full within 30 working days of the cancellation announcement (Ticketeboo will process refunds on ILTSC's behalf). However, booking fees and any optional extras selected (such as SMS ticket delivery, postage or refund protection policies) will not be refunded, except as required by law.
- 4.3. ILTSC reserves the right to modify the Event program, timing, venue layout, and/or any other aspects of the Event at its sole discretion. Such modifications do not entitle the Purchaser to a refund or compensation.
- 4.4. The responsibility to ascertain whether the Event has been cancelled or varied, is the Purchaser's. ILTSC and Ticketeboo will use reasonable endeavours to notify Ticket holders of a cancellation or variation; however, the Purchaser acknowledges that there is no guarantee they will be informed before the date of the Event.
- 4.5. No refunds will be issued for Tickets purchased from unauthorised sources.

5. EXCHANGES AND REFUNDS

- 5.1. All ticket sales are final. No refunds will be granted under any circumstances except in the case of a cancelled Event as outlined in Section 4. However, Purchasers may request the transfer of their Ticket to another individual by contacting Ticketeboo. Such transfer requests must adhere to Ticketeboo's established procedures and may incur additional fees or conditions as specified by Ticketeboo. It is the Purchaser's responsibility to ensure that any Ticket transfer complies with these Terms and any requirements set forth by Ticketeboo.

6. PERSONAL CONTACT INFORMATION

- 6.1. The personal data provided by the Purchaser during the ticket purchasing process will be processed in accordance with applicable data protection laws, including the UK General Data Protection Regulation and the Data Protection Act 2018. Ticketeboo may share the Purchaser's personal data with ILTSC for the purposes of (i) facilitating the Purchaser's attendance at the Event, and (ii) communicating essential information about the Purchaser's Tickets or the Event. For full details about how ILTSC collect, use, share and protect the Purchaser's personal data, please refer to their Privacy Policy available at www.iltsc.co.uk/privacy/.

7. RESTRICTIONS AND PROHIBITED ITEMS

- 7.1. Any person under the age of 16 years ("Minor") must be accompanied by a person aged 18 years or over ("Adult"), with a maximum ratio of two (2) Minors per one (1) Adult. ILTSC reserves the right to refuse entry to any Minor who is not accompanied by an Adult in accordance with this requirement, without any obligation to provide a refund.
- 7.2. Please note wheelchair users or other Ticket holders who require accessible seating must ensure that the Tickets that they have purchased/use are for accessible seats. Accessibility tickets will allow entry for both the individual requiring accessibility accommodations and one carer/companion at no additional charge.

7.3. The following items are prohibited at the Event:

7.3.1. bags, liquids, umbrellas, professional cameras or recording equipment, drones, flags, banners, rattles, klaxons, oversized hats, selfie sticks, gazebos, fireworks, firecrackers, flares, smoke canisters, smoke bombs, laser devices, air horns, knives, pyrotechnics, glass vessels (including glass bottles), poles, illegal drugs/substances, any article that might be used as a weapon and/or compromise public safety or any items which may (in the opinion of ILTSC) cause an obstruction or nuisance; and

7.3.2. all promotional or commercial items of whatever nature, or items containing religious, racial or political messaging or offensive statements, including but not limited to banners, signs, clothing, symbols, marketing materials and leaflets (unless expressly authorised by ILTSC).

7.4. Any such items identified in clause 7.3 above will be confiscated and handed to security staff for disposal (without any liability for ILTSC) and may not be reclaimed. Visitors in possession of such items may be refused entry to or ejected from the Event, without a refund, and/or referred to the police.

8. LIMITATIONS OF LIABILITY

8.1. Nothing in these Terms shall limit or exclude any liability that cannot be legally limited or excluded, including liability for death or personal injury caused by negligence, fraud, or fraudulent misrepresentation.

8.2. Subject to clause 8.1, ILTSC's total liability to the Purchaser shall be limited to the face value of the Tickets purchased by the Purchaser, excluding any booking fees, charges, or other ancillary costs.

8.3. Subject to clause 8.1 and clause 8.2, ILTSC, its officers, directors, or employees, shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to, loss of profits, data, use, goodwill, or other intangible losses, resulting from (i) the Purchaser's access to or use of or inability to access or use the Tickets; (ii) any conduct or content of any third party related to the Event; (iii) any content obtained from the Event; and (iv) unauthorised access, use, or alteration of the Purchaser's content, whether based on warranty, contract, tort (including negligence), or any other legal theory, whether or not we have been informed of the possibility of such damage, and even if a remedy set forth herein is found to have failed of its essential purpose.

9. GOVERNING LAW

9.1. These Terms, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation, shall be governed by and construed in accordance with the law of England and Wales.

9.2. Any legal suit, action, or proceeding arising out of, or related to, these Terms or the Event shall be instituted exclusively in the courts of England. Each party irrevocably submits to the exclusive jurisdiction of such courts in any such suit, action, or proceeding.

10. CONTACT INFORMATION

For all matters concerning the purchase, use, or issues related to Tickets for the Event, the Purchaser may contact the following:

ILTSC: For enquiries related to the Event itself, including but not limited to, date, location, and artist information, the Purchaser should contact ILTSC directly. The contact details for the ILTSCare provided onILTSC's official website.

Ticketebo: For questions regarding Ticket purchase, payment, refunds, or cancellations, the Purchaser should direct their enquiries to Ticketebo. Ticketebo's contact information is available on the Ticketebo's official website.